

## Installation Guarantee

### Manufacturer's Product Guarantee

**uPVC Frames - 10 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against any failure in welded joints, distortion and surface finish when adequately maintained in-line with manufacturer's guarantee.

**Timber Frames - 5 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against any failure in joints, distortion and rot when adequately maintained in-line with manufacturer's guarantee.

**Supalite, Tiled & Slated Roofs - 10 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against any failure in joints, distortion and coating when adequately maintained in-line with manufacturer's guarantee.

**IGU - 5 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against the failure of hermetical seals (i.e. misting between panes).

**Door Panels - 5 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against any failure in joints, distortion and surface finish when adequately maintained in-line with manufacturer's guarantee.

**Hardware - 1 years or manufacturer's guarantee period whichever is the lesser:** - Guaranteed against any failure in Locking mechanisms, hinges and all metallic moving parts when adequately maintained in-line with manufacturer's guarantee.

### Workmanship

**Workmanship Guarantee – 2 years:** - Guaranteed against physical faults or errors in the installation which have been caused by defective workmanship.

**Building Regulations – 6 years:** - Where the works are registered with a Competent Person Scheme; this guarantee covers a breach of the Building Regulations in force at the time of the completion of the works.

### Conditions

1. Guarantee periods effective start date is shown on this guarantee as the commencement date.
2. Written permission is not required to assign Building Regulation guarantee activities to a third party which is freely transferable. All other aspects of this guarantee are transferable to new owners of the goods is at an admin cost of £0.00
3. All goods remain the property of the supplier/installation company until payment has been received in full, and has cleared the banking process.
4. Any failure of materials due to faulty workmanship under the term of this guarantee will be repaired or replaced at the supplier/installation company's sole discretion.

### Exemptions

1. No guarantee is given as to the elimination of condensation.
2. Cosmetic deterioration to handles, letter plates and door handles etc. due to general wear and tear are not covered by this guarantee.
3. All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tampered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.